WELCOME to the 35th International Field Directors & Technologies Conference The conference organizers welcome you. We are available to help you.

Please plan now to be part of:

▼ Sunday Evening reception, 6-9PM, Blue Heron/Sandpiper Deck.

- **?** Monday, 8:00AM, Facilitators Breakfast & Meeting in Citrus.
- ? Random Digit Dining seating arrangement for lunch on Monday and Tuesday. Lunch will be outside in the Beach Tent. This is a fun time of random seating that helps you get to know others. Please bring your table numbers with you to lunch. They are in your registration/conference envelope.
- Dinner on the beach Monday Evening. If you signed up at registration you already have a ticket in your registration envelope. Please see an organizer before lunch on Monday if you do not have a ticket and want one.
- Please don't be alone unless you prefer. The hospitality suite Room 901 is for everyone. Join others there for informal conversation OR let a conference organizer know some of your interests and we will try to locate others with similar interests. We want you to enjoy the conference.

Brian, Patty, Hubert, Pat, Joyce and Rita

MONDAY, May 20, 2002	
REGISTRATION CONTINUES: 7:30-8:30am	
BREAKFAST 7:30-8:30am, LOCATION: Flamingo Deck	
	RS BREAKFAST 8:00am, LOCATION: Citrus
Session	Session 1 (8:45-10:00am) Monday
Α	LOCATION: Salon D & E
Welcome &	
Keynote	Keynote Speaker: Bob Groves, Director, Survey Research Center, Institute for
-	Social Research, University of Michigan
	Facilitator: Patty Maher, University of Michigan, Pmaher@isr.umich.edu
	racintator. rate maner, emversity of micingan, <u>rmaner@ist.amen.edu</u>
Break	10:00-10:30am
Sessions A-B	Session 2 (10:30 – 11:45am) Monday
Α	LOCATION: Salon D (Apx Attendance 108)
Presentations	Training Interviewers: What's the Buzz. Train-the-trainer, Adult Learning and Technologies
& Discussion	for Training Interviewers
	Facilitator, Diane O'Rourke, University of Illinois (Emerita), <u>dianeo@srl.uic.edu</u>
	<b>Research Triangle Institute:</b> Mike Link, <u>Link@rti.org</u> , Polly Armsby <u>armsby@rti.org</u> USDA-NASS: Linda Raudenbush, <u>lraudenbush@nass.usda.gov</u>
	USDA-NASS: Linda Kaudenbush, <u>maudenbush@nass.usda.gov</u>
В	LOCATION: Salon E (Apx Attendance 104)
<b>D</b>	
Presentations	Elements of Visual Layout and Design for Mail & Web Surveys and the Mixed-Mode:
& Discussion	Don A. Dillman, SESRC, Washington State University, <u>dillman@wsu.edu</u>
DISCUSSIVII	
	Facilitator, Bill Nicholls, US Bureau of the Census (Emeritus), <u>Bnicholl@erols.com</u>
LUNCH	Random Digit Dining 12:00-1:30pm Monday, LOCATION: Beach Tent
	Autom Digit Dining 12:00 Hoopin Honduy, Doorffort, Deach Ton

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MONDAY, May 20, 2002	
Sessions A-F	Session 3 (1:30 – 2:45pm) Monday
Α	LOCATION: Salon A (Apx Attendance 13)
Roundtable	Small Shops Connect: Facilitator, Yasamin DiCiccio, Cornell, <u>yd17@cornell.edu</u>
В	LOCATION: Salon D (Apx Attendance 55) Response Rate and Bias: Facilitator, Clyde Tucker, Bureau of Labor Statistics, <u>tucker_c@bls.gov</u>
Panel &	A panel on the effects of bias as it relates to nonresponse/response rates
Discussion	Panel Members:Clyde Tucker, Bureau of Labor Statistics, tucker_c@bls.gov Bob Groves, University of Michigan, BGroves@isr.umich.org Peter Mariolis, Centers for Disease Control and Prevention, pmariolis@cdc.gov
C Presentations	LOCATION: Salon E (Apx Attendance 57) Practical Issues in Survey Management: Facilitator, Krishna Winfrey, University of Michigan, <u>kwinfrey@isr.umich.edu</u>
& Discussion	<ul> <li>CAI Disaster Recover: Robyn Rissel, University of Michigan, <a href="mailto:rrissell@umich.edu">rrissell@umich.edu</a></li> <li>CAPI Large Scale Experiences: Peter Batra, Statistics New Zealand, <a href="mailto:peter_batra@stats.govt.nz">peter_batra@stats.govt.nz</a></li> <li>Practical Constraints in Data Collection: Dana Perry, University of Arkansas Medical Sciences, <a href="mailto:perrydanam@uams.edu">perrydanam@uams.edu</a></li> </ul>
D	LOCATION: Salon B (Apx Attendance 32)
Presentations, DEMO &	Large-Scale Listing Efforts/Tech Systems: Facilitator: Bob Tinari, US Bureau of the Census, robert.n.tinari@ccmail.census.gov
Discussion	Mapping & Geocoding Technologies: New Techniques in Listing: Stephanie Eckman, National Opinion Research Center, Eckman-Stephanie@norcmail.uchicago.edu
	<ul> <li>Automated Listing Software: Alexis Hunt, <u>Alexis.L.Hunt@census.gov</u>, &amp; Rob Wallace, <u>Malcolm.Robert.Wallace@census.gov</u>; US Bureau of the Census</li> <li>Evaluating the Use of Residential Mailing Lists as a Sampling Frame for a National Household Survey:</li> </ul>
	David Cunningham, <u>dbc@rti.org</u> , Research Triangle Institute

MONDAY, May 20, 2002	
Sessions A-F	Session 3 Continued (1:30 – 2:45pm) Monday
Ε	LOCATION: Salon C (Apx Attendance 31)
	Survey and Data Documentation: Facilitator, Kristin Stettler, US Bureau of the Census,
Presentations	kristin.j.stettler@census.gov
& Discussion	Latest Developments on Data Documentation Initiative: Tom Piazza, University of California-Berkeley,
	piazza@csm.berkeley.edu
	Developing and Documenting Your Own Survey with SUDDS: Tammy Anderson, US Bureau of the Census,
	Tammy.S.Anderson@census.gov
F	LOCATION: Mandalay/Executive Conference Center (Apx Attendance 24)
	Data Quality: Facilitator, Mike Miles, Cornell, mgm6@cornell.edu
Presentations	
& Discussion	<b>Total Quality Management of Industry &amp; Occupation Information:</b> Madeline McNeeley, Research Triangle Institute, mcneeley@rti.org
	<b>Effects of 9/11 on Data Quality:</b> Ron Langley, University of Kentucky, langley@uky.edu
Break	2:45-3:15pm Monday
Sessions A-F	Session 4 (3:15 – 4:30pm) Monday
Α	LOCATION: Mandalay/Executive Conference Center (Apx Attendance 32)
Presentations	Telephone Time – Scheduling Issues: Facilitator, Annette Hitchcock, Public Health Institute,
I I Cochicaciono	
& Discussion	anne@ccr.ca.gov
& Discussion	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu
& Discussion	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer
& Discussion	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu
	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer Attendance: Joe Degnitz, University of Wisconsin, jdegnitz@ssc.wisc.edu
	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu         Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer         Attendance: Joe Degnitz, University of Wisconsin, jdegnitz@ssc.wisc.edu         LOCATION: Salon E (Apx Attendance 67)
Presentations	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer Attendance: Joe Degnitz, University of Wisconsin, jdegnitz@ssc.wisc.edu
& Discussion B Presentations & Discussion	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu         Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer         Attendance: Joe Degnitz, University of Wisconsin, jdegnitz@ssc.wisc.edu         LOCATION: Salon E (Apx Attendance 67)         Interviewer Performance/Quality Control: Facilitator, Brian Cannon, Texas Tech University, brcannon@ttacs.ttu.edu
B Presentations	<ul> <li>Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu</li> <li>Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer Attendance: Joe Degnitz, University of Wisconsin, jdegnitz@ssc.wisc.edu</li> <li>LOCATION: Salon E (Apx Attendance 67)</li> <li>Interviewer Performance/Quality Control: Facilitator, Brian Cannon, Texas Tech University, brcannon@ttacs.ttu.edu</li> <li>Bridging the Gap Between Field Data Collection Protocols and Reality: Julie Stivers, RTI, julie@rti.org</li> </ul>
B Presentations	Scheduling Interviewers on RDD Studies: Peter Terres, University of Mass-Boston, Peter.Terres@umb.edu         Scheduling Interviewers – Electronic Tool, an Indicator for Workload Problems and Tracking Interviewer         Attendance: Joe Degnitz, University of Wisconsin, jdegnitz@ssc.wisc.edu         LOCATION: Salon E (Apx Attendance 67)         Interviewer Performance/Quality Control: Facilitator, Brian Cannon, Texas Tech University, brcannon@ttacs.ttu.edu

	Service A Continued (2.15 A 20mm) Mandam
Sessions A-F	Session 4 Continued (3:15-4:30pm) Monday
С	LOCATION: Salon B (Apx Attendance 26) Mail Survey Management: Facilitator, Patsy Henderson, Battelle, <u>hendersp@battelle.org</u>
Presentations & Discussion	Questionnaire or Instrument Design Issues: David Hancock, USDA/NASS, <u>dhancock@nass.usda.gov</u>
D	LOCATION: Salon D (Apx Attendance 38) Respondent Incentives: Facilitator, Nicole Kirgis, University of Michigan, <u>nkirgis@umich.edu</u>
Presentations & Discussion	Incentives to Reduce Panel Attrition: Louis Harrell, Bureau of Labor Statistics, <u>harrell_l@bls.gov</u> Incentives and Mode Experiments: Larry Malakhoff, US Bureau of the Census, <u>malakhof@census.gov</u> Offering Monetary Incentives and the Affect on Response Rates: David Cunningham, Research Triangle Institute, <u>dbc@rti.org</u>
E	<i>LOCATION: Salon C</i> (Apx Attendance 40) <b>Budgeting: Facilitator, Rita Koontz, SESRC, Washington State University, </b> <u>koontz@wsu.edu</u>
Panel & Discussion	How It Works: John Tarnai, Washington State University, <u>tarnai@wsu.edu</u> Project Estimation; Cost Accounting: Donna Hackney, Indiana University, <u>dhackney@indiana.edu</u> Budgeting and Survey Management: Kevin Barnes, USDA/NASS, <u>kbarnes@nass.usda.gov</u>
F	<b>LOCATION:</b> Salon A (Apx Attendance 10) First Time Attendee? How to Get the Most Out of Your Conference Experience:
Roundtable	Facilitator, Michelle Henry, University of Akron, smhenry@uakron.edu

Watch the beautiful Florida sunset while enjoying great food, desserts and friends. Check with a conference organizer if you do not already have a ticket and want one.

Join us in the Hospitality Suite, Room 901

TUESDAY, May 21, 2002 BREAKFAST 7:30-8:30am, <i>LOCATION: Flamingo</i>	
Sessions A-F	Session 5 (8:45-10:00AM) Tuesday
A Presentations & Discussion	<ul> <li>LOCATION: Salon B (Apx Attendance 27)</li> <li>Response Rate/Efficiency in Field Interviews: Facilitator, Jim Holmes, US Bureau of the Census, James.F.Holmes@census.gov</li> <li>Likelihood to Contact Respondent Using Contact Windows and Strategies for Successful Trips to an Area: Grant Benson, gdbenson@isr.umich.edu, &amp; Patty Maher, Pmaher@isr.umich.edu, University of Michigan</li> <li>Data Collection Strategies for Face-to-Face Interviewing – Achieving High Response Rates: Kirsten Becker, RAND, becker@rand.org</li> </ul>
B Presentations & Discussion	<ul> <li>LOCATION: Salon E (Apx Attendance 52)</li> <li>Interviewer Skills: Are They Up to the Task? Facilitator, Derrick Pinckney, US Department Energy, derrick.pinckney@eia.doe.gov</li> <li>Certifying Interviewers for Production Data Collection: Krishna Winfrey, kwinfrey@isr.umich.edu &amp; Jennifer Rosenbaum, rosenbaj@isr.umich.edu; University of Michigan</li> <li>RC Training and Certification: Lisa Carley-Baxter, Research Triangle Institute, lcbaxter@rti.org</li> <li>Effects of Interviewer Incentives on Productivity: Susan Hynek, University of Massachusetts-Boston, susan.hynek@umb.edu</li> </ul>
C Presentations & Discussion	<ul> <li>LOCATION: Salon D (Apx Attendance 43)</li> <li>Tracking Respondents: Technologies That Work: Facilitator, Jennifer Hawes-Dawson, RAND, hawes@rand.org</li> <li>Complex Tracking Software: Luc Tremblay, Statistics Canada, luc.tremblay@statcan.ca</li> <li>Tracking and Locating - Software: Marion Landry, Washington State University, mlandry@wsu.edu</li> </ul>

TUESDAY, May 21, 2002	
Sessions A-F	Session 5 Continued (8:45-10:00AM) Tuesday
D Panel & Discussion	<ul> <li>LOCATION: Mandalay and Executive Conference Room (Apx Attendance 44)</li> <li>How to Handle Growth, Increased Staff, and Multiple Projects with Competing Deadlines: Facilitator: Shapard Wolf, Arizona State University, <a href="mailto:shap.wolf@asu.edu">shap.wolf@asu.edu</a></li> </ul>
	Panel Members: JoAnne Valdenegro, Arizona State University, <u>cacti@asu.edu</u> ; Anne Mottek-Lucas, Northern Arizona University, <u>anne.mottek-lucas@nau.edu</u> , John Tarnai, Washington State University, <u>tarnai@wsu.edu</u> Kelly Elver, University of Wisconsin, <u>kelver@ssc.wisc.edu</u>
E Panel & Discussion	<ul> <li>LOCATION: Salon C (Apx Attendance 26)</li> <li>Developing and Documenting a Technical System – A Process to Use: Facilitator, Kathy LaDronka, University of Michigan, kladrnka@isr.umich.edu</li> <li>Panel Members: Mike Egan, Statistics Canada, eganmik@statcan.ca David Altvater, US Bureau of the Census, david.edward.altvater@census.gov Tim Gabel, Research Triangle Institute, tig@rti.org Fourth Participant Name Redacted at Participant's Request</li> </ul>
F Presentations & Discussion	<ul> <li>LOCATION: Salon A (Apx Attendance 17)</li> <li>Businesses and Targeted Samples: Facilitator, Judi Rose, University of South Carolina, rose@iopa.sc.edu</li> <li>Leaving Messages to a Point of Sales Sample: Jim Bason, University of Georgia-Athens, jbason@arches.uga.edu</li> <li>Interviewing Retail Merchants: Kathy Tiefenwerth, Battelle, tiefenwerthk@battelle.org</li> <li>An Alternative to CAPI Exhibit Cards for a Commercial Sample: Joelle Michaels, Dept of Energy, joelle.michaels@eia.doe.gov</li> </ul>
Break	10:00-10:30am

TUESDAY, May 21, 2002	
Sessions A-E	Session 6 (10:30-11:45am) Tuesday)
Α	LOCATION: Dolphin (Apx Attendance 16) Special Populations: Facilitator, Patty Greenberg, Battelle, greenbergp@battelle.org
Presentations & Discussion	A Longitudinal Survey of Adolescents About HIV Prevention: Patty Greenberg, Battelle, greenbergp@battelle.org Recruiting & Retaining Adolescents in a Substance Abuse Outcome Study: Lora Passsetti, Chestnut Health Systems, <u>lpassetti@chestnut.org</u>
В	LOCATION: Mandalay/Executive Conference Room (Apx Attendance 28)
Presentations	Diary/Calendar Data: Facilitator, Hubert Hamer, USDA-NASS, <u>hhamer@nass.usda.gov</u>
DEMO & Discussion	<ul> <li>Using the Event History Calendar in a CAPI Setting: Esther Ullman, University of Michigan, <u>eullman@umich.edu</u></li> <li>Collecting Diary Data on Hand-Held Devices: Debashish Bagchi, National Opinion Research Center, <u>bagchi-d@norcmail.uchicago.edu</u></li> <li>Collecting Diary Data on the Web: Tim Triplett, The Urban Institute, ttriplet@ui.urban.org</li> </ul>
С	<b>LOCATION:</b> Salon C (Apx Attendance 19) <b>IRB Issues:</b> Facilitator, Pat Davis, University of Arkansas-Little Rock, pcdavis@ualr.edu
Presentations & Discussion	IRB Human Research Protection Guidelines on an HIV/AIDS Study: Charles Knott, Battelle, <u>knott@battelle.org</u> How Changes in IRB Protocols (NIH) are Affecting Research: Joan Cwi, Battelle, <u>cwijs@battelle.org</u> Value of Serving as a Representative on Dept. of Health and Dept. of Social & Health Services IRB's: Danna Moore, Washington State University, <u>moored@wsu.edu</u>
D	LOCATION: Salon E (Apx Attendance 52)
Presentations, DEMO &	The Process of Interviewer Recruitment & Training: Facilitator, Rick Bitzer, US Bureau of the Census, <u>Richard.L.Bitzer@census.gov</u>
Discussion	<ul> <li>Recruitment &amp; Training of Field Interviewers: Debbie Goodger, Office for National Statistics, United Kingdom, <u>Debbie.Goodger@ons.gov.uk</u></li> <li>Automated Interviewer Recruitment Using TeleSage: Janene White, <u>janene@ccr.ca.gov</u>, Gary Gentry, <u>gary@ccr.ca.gov</u>, Public Health Institute</li> </ul>

TUESDAY, May 21, 2002	
Sessions A-F	Session 6 Continued (10:30-11:45am) Tuesday)
E Presentations & Discussion	<ul> <li>LOCATION: Salon D (Apx Attendance 53)</li> <li>Electronic Tools for Managing Survey Information: Facilitator, Guy Parent, Statistics Canada, Guy.Parent@statcan.ca</li> <li>Electronic Production and Cost Tracking System for Large CAPI Studies: Pat Stanforth, Research Triangle Institute, pss@rti.org</li> <li>Using an Intranet System for Disseminating Information to Regional Offices: Dan Lofthus, USDA-NASS dlofthus@nass.usda.gov</li> </ul>
F Presentations & Discussion	<ul> <li>LOCATION: Salon B (Apx Attendance 26)</li> <li>Issues in Complex Study Designs: Facilitator, Jaana Myllyluoma, Battelle, mylly@battelle.org</li> <li>Managing Eight Cohorts of Various Age Children: Debbie Bahr, Iowa State, <u>dcbahr@iastate.edu</u></li> <li>Data Collection in Evaluation Studies: Shirley Huck, Iowa State, <u>shhuck@iastate.edu</u></li> <li>Integration of Several Surveys: Jeanne McCarthy-Kersey, USDA-NASS, <u>Jeanne_McCarthy@nass.usda.gov</u></li> </ul>
G Roundtable	<ul> <li>LOCATION: Salon A (Apx Attendance 17)</li> <li>Getting Started with Statewide Polls: Facilitator, Rossana Armson, armso001@tc.umn.edu</li> <li>Stating a Statewide Business and Citizen Poll: Mark McManus, mlmcmanus@ualr.edu, and Janice Cook, jacook@ualr.edu, University of Arkansas-Little Rock</li> </ul>
LUNCH	Random Digit Dining (12:00-1:30pm) Tuesday, LOCATION: Beach Tent

TUESDAY, May 21, 2002	
Sessions A-F	Session 7 (1:30-2:45pm) Tuesday
Α	LOCATION: Salon D (Apx Attendance 43)
Presentations & Discussion	Training Issues: Facilitator, Christy Storey, Kennesaw State, <a href="mailto:cstorey@kennesaw.edu">cstorey@kennesaw.edu</a> Training Affects Quality and Production: Tim Lensing, Washington State University, <a href="mailto:tlensing@mail.wsu.edu">tlensing@mail.wsu.edu</a> Crafting a Training Program: Heather Morrison, University of Chicago, <a href="mailto:morrison-heather@norcmail.uchicago.edu">morrison-heather@norcmail.uchicago.edu</a> Interviewer Training: OSRL Experience: Noy Rathakette, University of Oregon, <a href="mailto:prapim@oregon.uoregon.edu">prapim@oregon.uoregon.edu</a> Making Training Easier and Consistent: Grace Schou, Public Health Institute, <a href="mailto:grace@ccr.ca.gov">grace@ccr.ca.gov</a>
В	LOCATION: Salon B (Apx Attendance 20)
Presentations & Discussion	<ul> <li>Evaluation of Scanning Technology: Facilitator, Howard Prouse, US Bureau of the Census, <u>hprouse@census.gov</u></li> <li>Scanning Technologies–When Are They Appropriate?: John Kennedy, Indiana University, <u>kennedyj@indiana.edu</u> Designing Questionnaires for Scanning &amp; Optical Character Recognition: Perry Game, USDA-NASS, <u>pgame@nass.usda.gov</u></li> </ul>
С	LOCATION: Salon C (Apx Attendance 19)
	Sample Quality: Does It Matter?: Facilitator, Laural Hill, RAND, <a href="https://www.hill@rand.org">https://www.hill@rand.org</a>
Presentations & Discussion	Balancing Survey Costs and Design: Listed vs. RDD: Cynthia Nelson, Northern Illinois Univ, <u>cnelson@niu.edu</u> Random Selection Process: Using Next Birthday: Gary Niedorfer, Statistics Australia, <u>gary.niedorfer@abs.gov.au</u> Mobile Phone Coverage in Surveys: Vesa Kuusela, Statistics Finland, <u>vesa.kuusela@stat.fi</u>
D Presentations & Discussion	LOCATION: Salon E (Apx Attendance 50) Large-Scale Data Collection Via the Web: Facilitator, Cheryl Laudman, US Bureau of the Census, cheryl.r.landman@census.gov
	<ul> <li>Electronic Data Reporting Via Blaise: Pamela Best, Statistics Canada, pamela.best@statcan.ca</li> <li>Web Data Reporting – Generating a Questionnaire and Paper Survey from a Web Source: Michael Gerling, USDA-NASS, mgerling@nass.usda.gov</li> <li>Experience with Current Employment Stats Survey on the Web: Karen Kuhns, kuhns_k@bls.gov, Louis Harrell, harrell_l@bls.gov, Bureau of Labor Statistics</li> </ul>

TUESDAY, May 21, 2002	
Sessions A-F	Session 7 Continued (1:30-2:45pm) Tuesday
E Presentations & Discussion	<ul> <li>LOCATION: Mandalay/Executive Conference Room (Apx Attendance 42)</li> <li>Understanding and Predicting Survey Participation: Facilitator, Dianne Anderson, Iowa State University, dganders@iastate.edu</li> <li>Interviewer Vocal Characteristics and Refusal Rates: Diane Burkom, Battelle, burkom@battelle.org</li> <li>Understanding Why People Participate in Surveys: Robin Bebel, N Illinois University, <u>Rbebel@niu.edu</u></li> <li>Predicting Participation: Grant Benson, gdbenson@isr.umich.edu, &amp; Patty Maher, <u>Pmaher@isr.umich.edu</u>, University of Michigan</li> </ul>
F Presentations & Discussion	<ul> <li>LOCATION: Salon A (Apx Attendance 22)</li> <li>Language Barriers: Facilitator, Beth-Ellen Pennell, University of Michigan, <u>BPennell@isr.umich.edu</u></li> <li>Why Do/Don't Spanish Speakers Participate in Surveys. Spanish Fluency Test for Bilingual Interviewers: Anne Mottek-Lucas, <u>anne.mottek-lucas@nau.edu</u>, Northern Arizona University</li> <li>Survey Translation-Techniques and Issues: Marion Landry, Washington State University, <u>mlandry@wsu.edu</u></li> <li>Including Non-English Speakers in Surveys: Patricia Lesho, Battelle, <u>lesho@battelle.org</u></li> </ul>
G Presentations & Discussion	<ul> <li>LOCATION: Dolphin (Apx Attendance 13)</li> <li>Developing Focus Groups: Facilitator, Cheryl Wiese, University of Nebraska-Lincoln, cwiese@unl.edu</li> <li>How to Pull Together a Focus Group and Lessons Learned: John Stevenson, University of Wisconsin, stevenso@ssc.wisc.edu, &amp; Cheryl Wiese, University of Nebraska-Lincoln, cwiese@unl.edu</li> </ul>
	Break 2:45-3:15

TUESDAY, May 21, 2002	
Sessions A-E	Session 8 (3:15-4:30pm) Tuesday
A	LOCATION: Salon C (Apx Attendance 29)
Presentations, DEMO & Discussion	CATI Showcase: Auto Scheduling in Blaise, WinCati, CASES: Facilitator, Kevin Tharp, Indiana University, <u>kwtharp@indiana.edu</u>
	Kevin Tharp, & Kathy Matthews, Indiana University – CASES, <u>kwtharp@indiana.edu</u> ; <u>kmatthew@indiana.edu</u> Jane Burgess, & Luc Tremblay, Statistics Canada – Blaise, <u>JBurges@statcan.ca</u> ; <u>luc.tremblay@statcan.ca</u> Mindy Anderson-Knott, Pennsylvania State University - WinCati, <u>mja10@psu.edu</u>
В	LOCATION: Salon D (Apx Attendance 43)
Panel & Discussion	<ul> <li>Interviewer Recruiting &amp; Retention: A Discussion of Interviewer Turnover/Attrition: Facilitator, Bill Mockovak, Bureau of Labor Statistics, mockovak_w@bls.gov</li> <li>Panel Members: Vivienne Outlaw, University of Michigan, voutlaw@isr.umich.edu Kati Dowd, Research Triangle Institute, kld@rti.org Anne Marie Rosenlund, National Opinion Research Center, rosenlun@norcmail.uchicago.edu Greg Philipaitis, Bureau of Labor Statistics, philipaitis_g@bls.gov Richard Bitzer, U.S. Bureau of the Census, <u>Richard.L.Bitzer@census.gov</u></li> </ul>
C Presentations & Discussion	<ul> <li>LOCATION: Dolphin (Apx Attendance 14)</li> <li>Management Solutions: Facilitator, Judy Dodds, US Bureau of the Census, judy.m.dodds@census.gov</li> <li>Automated Data Management – CDC Files: Chris Johnson, Center for Disease Control, Cjohnson3@cdc.gov</li> <li>Blaise Manipula/Maniplus: Gaetan St-Louis, Statistics Canada, gaetan.st-louis@statcan.ca</li> <li>Blaise Tools to Estimate Survey Lengths: Karl Dinkelmann, Univ. of Michigan, karldi@isr.umich.edu</li> <li>TADEQ-Analysis &amp; Documentation of Electronic Questionnaires: Vesa Kuusela, Statistics Finland, vesa.kuusela@stat.fi</li> </ul>

TUESDAY, May 21, 2002	
Sessions A-E	Session 8 Continued (3:15-4:30pm) Tuesday
D Presentations, DEMO & Discussion	<ul> <li>LOCATION: Salon E (Apx Attendance 57)</li> <li>New Data Collection Technologies: Facilitator, Bill Connett, Univ. of Michigan, <a href="mailto:bconnett@umich.edu">bconnett@umich.edu</a></li> <li>ACASI Lessons Learned: Vince Parker, <a href="mailto:vincep@srl.uic.ed">vincep@srl.uic.ed</a>, University of Illinois-Chicago</li> <li>Alternative Technologies (PDA and Hand-Helds): Peter Terres, <a href="mailto:peter.terres@umb.edu">peter.terres@umb.edu</a></li> <li>Using Pen Computers for Census Data Collection: Joe Cortez, <a href="mailto:joe.cortez@census.gov">joe.cortez@census.gov</a>, &amp; Susan Cichetto, <a href="mailto:Susan.Cichetto@census.gov">Susan.Cichetto@census.gov</a>, US Bureau of the Census</li> </ul>
E Presentations & Discussion	<ul> <li>LOCATION: Salon A (Apx Attendance 18)</li> <li>Multiple Data Collection Modes: Facilitator, Julie Brown, RAND, Julie_Brown@rand.org</li> <li>Evaluation of Data Collection Procedures for a Multi-Mode Survey: Douglas Currivan, University of Massachusetts-Boston, douglas.currivan@umb.edu</li> <li>Selection of Data Collection Methods: Dana Perry, Univ of Arkansas Medical Sciences, perrydanam@uams.edu</li> </ul>
F Roundtable Discussion	LOCATION: Salon B (Apx Attendance 19) Small Shop Challenges: Facilitator, Kimberly Williams, Oklahoma State University, williak@okstate.edu Small Shop Meets Big Project: Trials to Overcome: Cheryl Burke, Indiana University, <u>cheburke@indiana.edu</u>
G Presentations & Discussion	<ul> <li>LOCATION: Mandalay/Executive Conference Room (Apx Attendance 29)</li> <li>Response Rates: Facilitator, Nancy Bannister, Indiana University, <u>banniste@indiana.edu</u></li> <li>Response Rates in Telephone &amp; Web Surveys: Christine Johnson, Oklahoma State University, <u>chrisaj@okstate.edu</u></li> <li>Response Rates in Telephone Surveys (Energy): Nancy Leach, <u>nancy.leach@eia.doe.gov</u>, Department of Energy</li> </ul>

Join us in the Hospitality Suite, Room 901

WEDNESDAY, May 22, 2002 BREAKFAST 7:30-9:00am, LOCATION: Flamingo Deck	
Α	LOCATION: Salon A & B (Apx Attendance 43)
	Developing and Managing a Project Budget: Facilitator, Mike Weeks, Research Triangle
<b>G</b>	Institute, <u>mfw@rti.org</u>
Seminar	This seminar will cover basic principles in developing and managing a project budget. We'll cover: budget formats, types of costs, development of a financial management system, cost-to-complete reports, and "earned value" analysis of cost and schedule variances.
B	LOCATION: Salon F (Apx Attendance 41)
	Designing Computer Assisted Interviewing (CAI) Instruments: Facilitator, Sue Ellen Hansen,
Seminar	University of Michigan, sehansen@umich.edu
	Basic principles for the design of "usable" CAI instruments that facilitate the task(s) interviewers and/or respondents must do. These principles derive from the literature on human-computer interaction and include consistent and uncluttered computer screens, visual discrimination of elements on the screen, and adhering to normal reading behavior.
С	LOCATION: Salon E (Apx Attendance 103)
	Emerging Technologies: The Good, The Bad, The Ugly: Facilitator, Bill Connett,
Seminar	University of Michigan, <a href="mailto:bconnett@umich.edu">bconnett@umich.edu</a>
	An international group from academic and government agencies. Discuss the different aspects of emerging technologies for data collection and processing: PDA, tablet computers, VOICE, scanning, cell phones, special softwares, etc.
	Panel Members: Joe Cortez, Bureau of the Census, jcortez@census.gov
	Roger Lissen, Statistics Netherlands, <u>rlsn@cbs.nl</u>
	Bill Connett, University of Michigan, <u>bconnett@umich.edu</u> John Kennedy, Indiana University, <u>kennedyj@indiana.edu</u>

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## Have a safe trip home and see you next year @ Hilton Suites, Nashville Downtown, Nashville, TN, May 18-21, 2003

http://survey.sesrc.wsu.edu/ifdtc/

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